

CoPA ESMS Notice of Decision



NOD: Use of Automated Tools to Access the ESMS

Release Date

April 1, 2013

Effective Date

Immediate

NOD #: 001

Audience

All registered users of the ESMS

Sponsorship

Business Support Management
Services
PA Office of Administration
Bureau of Enterprise Services

Contacts

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Decision

The use of automated tools to access or update the Enterprise Services Management System (ESMS) is prohibited.

Background

The ESMS is designed to provide an on-line processing environment whereby a registered ESMS user manually accesses the individual on-line modules. An ESMS user attempted to use an automated tool to update multiple orders. This attempt resulted in application errors. If the user had not stopped the automated tool, repeated application errors would negatively impact response times and could possibly prevent access for all users.

Impact

The use of automated tools could potentially negatively impact the performance of the ESMS application.

The ESMS application has the capability to accommodate batch updates. For more information on requesting a batch update please contact the OA, BESTS Support Helpdesk at RA-bestshelpdesk@pa.gov.

Action Required

None, this is an informational notice.